Challenge

Jeffco Public Schools (Jeffco), the largest school district in Colorado with more than 85,000 students in 154 schools spread across 777 square miles, approached MIPRO with several maintenance management challenges. At the time, Jeffco was utilizing portions of the PeopleSoft suite of applications, but the maintenance management functions were performed with Maximo Asset Management software. Due to use of multiple platforms, significant manual support was required, causing inefficiencies and making standardization of processes and reporting extremely complex. As such, Jeffco was seeking an integrated solution that would provide a seamless maintenance management platform, empowering employees to maximize the skillsets developed in the PeopleSoft space.

Another challenge Jeffco faced was reporting. Reporting capabilities, a critical element of making informed business decisions and necessary proof of regulatory compliance, were insufficient. Maximo was not providing the financial reports that end users required and IT support was required to extract and compile the reports. An automated, user-friendly solution that delivers timely access to information was essential to improving operational efficiency for Jeffco.

Solution

Though PeopleSoft Human Capital Management (HCM), Supply Chain Management (SCM) and Financials modules were already in place for Jeffco, the versions were outdated. The first step of the solution was upgrading existing modules to version 9.1, which was being executed by the Jeffco team. MIPRO worked very closely with the Jeffco team to implement the PeopleSoft Asset Lifecycle Management (ALM) solution while ensuring that the interdependency between all modules was successfully addressed. Jeffco and MIPRO collaborated to make critical decisions about functionality and to properly merge the separate databases.

Within the ALM application suite, MIPRO deployed the Project Costing and Maintenance Management modules. Together, the two modules provided Jeffco with a superior inventory capability to that available with Maximo, enabling the client to readily access comprehensive information on all assets, as well as the required materials to maintain and repair those assets. PeopleSoft Maintenance Management delivers a further convenience element by automating the process: when a Jeffco employee submits a work order, an option to procure required materials automatically populates without a separate purchase order.

Company
Jeffco Public Schools

Business
Public school district

Headquarters
Golden, Colorado

Employees
12,000

Number of Facilities
390 buildings & 350 buses

Geographies
Facilities spread across
777 square miles

Engagement Focus
PeopleSoft ALM

Length of Engagement
11 months

Outcome

As a result of the simultaneous PeopleSoft upgrades and ALM deployment, Jeffco has realized operational efficiencies that have positively impacted the organizations' bottom line. The transition to one software platform has provided the massive organization with a seamless, single source of truth, simplifying the standardization process and putting internal PeopleSoft knowledge to good use.

Automation of the reporting process—and elimination of previously-required IT support—has greatly improved the end-user experience and decreased time dedicated to producing reports on a daily basis. The overall improvement/expansion of reports delivered has armed Jeffco with invaluable data, particularly in the accounting space. With the majority of reporting requests eradicated, the IT team is able to focus on technology-related projects that work toward long-term Jeffco objectives.

In Their Own Words

"In the world of PeopleSoft ALM implementation, MIPRO will be the measure of success other consultants will need to match," expressed Scott Paulson, Jeffco Manager of Client Engagements. "The ability of the MIPRO team to effectively collaborate with our key people to make strategic decisions for the good of the Jeffco organization made all the difference in the world."