



## If it's not consistent, it's not intelligence.

Do you have problems getting consistency from your BI solution? Does your business view BI as strategic? Do you have processes in place to promote data governance and standards? What about the right skills working together to design and deploy the best BI solution?

A Business Intelligence Competency Center (BICC) can help your organization achieve these goals, promote user adoption, and make BI pervasive and strategic throughout your company.

### Permanence and Efficacy

BICC is a permanent organization within a company with a formal structure designed to most effectively promote business intelligence by putting together the right skills and knowledge to increase user adoption.

- Preparation and planning
- Project team augmentation
- Full lifecycle implementations
- Data warehousing to support the underlying data structure required for a successful BI deployment

### What to Demand

The right BICC is defined by the objectives and goals of the organizations, and not all BICCs will look the same. It will evolve as your BI deployment grows and more business units and users adopt the chosen BI tools. It will help guide the users in self-service to meet their BI needs, through training and knowledge transfer.

Critically, a BICC will oversee the analytics used across the enterprise to ensure they are consistent. It will coordinate the use and reuse of business metadata in the enterprise, helping to define and integrate definitions of the most relevant business terms. And a BICC will set standards for BI tools that will be used and supported throughout the enterprise.

In order to determine how to start with a BICC and what one would look like for you, it is necessary to understand factors such as data and organizational readiness, as well as the current state of BI pervasiveness throughout your organization. MIPRO will help you understand the key BI variables and those specific to your organization to help you design a BICC that is the right fit now and the right fit for future growth.

### Timeline and Deliverables

Generally, a BICC workshop takes approximately five weeks for the analysis and definition phases. Once complete, you can execute on the design independently. Because our passion does not die upon delivery, MIPRO can, if appropriate, come back at key checkpoints to assist in the execution.

The final deliverables from our Business Intelligence Competency Center packaged service are:

- Overview Presentation
- Project Charter
- Inventory Documents
- Projects
- Skills
- Infrastructure
- BI Tools



- BICC Foundation Document
- Goals and Objectives
- Critical Success Factors—measurable success factors, metrics
- Scope
- BICC Organization
- BICC Organizational Chart
- Resource roles and responsibilities
- Risks & Assumptions
- BICC Process Definition Methodology
- Dependencies
- Education
- Executive Presentation

Many organizations struggle with BI user adoption and making BI strategic. A BICC can help build the foundation for success by ensuring the right skill sets are in place and organized in a manner that positively influences the direction of BI. Thinking about a BICC now helps you understand how it should grow and evolve as your BI maturity and number of BI projects and users increase.

#### BI COMPETENCY CENTER AT A GLANCE

- Packaged service approach: short-duration, affordable, high-value workshop
- Gain consistency and business-wide strategic value from your BI solution
- Build the foundation for success by ensuring the right skill sets are in place and organized in a manner that positively influences the direction of BI
- Understand factors such as organizational and data readiness as they relate to BI
- Benefit from consistent BI analytics used across your enterprise
- Increase user adoption of your BI solution
- Ensure BI is viewed as strategic by all business stakeholders

#### Do the Right Thing

Whatever your challenge, you can count on MIPRO to help you do the right thing. Our passion for our clients' success, employing and inspiring the best people in the business, and the PeopleSoft product conditions our every pursuit. And our laser focus on the PeopleSoft suite ensures that our clients get the exacting precision of a specialist, when a generalist simply won't do.

If you have questions, let's talk:

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